



3030

Daniel Ave

*Welcome  
Home!*

**Jacqueline Fidellow**  
Associate Facility Director

Thanks for choosing to live at  
**3030 Daniel Ave** for the 2024-25  
Academic Year at Southern  
Methodist University!



Hello, my name is **Jacqueline Fidellow** and I will be your Associate House Director. A little about me...

- I am from San Antonio, Texas.
- Outside of being the Associate House Director, I am a graduate student at SMU's Clinical Psychology Phd. program.
- In my free time, I love to go on walks, hangout with friends, and listen to Taylor Swift music.

**To reach me directly, message me on GroupMe or text 210-573-9183!**

# Life Safety as a Resident

- Locations of Emergency Exits
- Weather Related Emergencies and What to Expect
- Rapid Response Plan for Check-In
- Resources for Preparedness via SMU

# Maintenance Concerns?

- How to report maintenance concerns.
  - Message Jacqueline on GroupMe
- Reporting housekeeping needs.
  - Talk to Dolores at the site.

# Facility Rules

*Per your signed Residential Agreement, all residents are obligated to comply with all facility rules as provided to you following your move-in to the facility this year.*

The highlights of the Facility Rules for 3030 Daniel Ave during academic year 2024-25:

- Parking
- Guest Policy
- Quiet Hours
- Alcohol Policy

# Parking

Residents are not guaranteed an assigned parking spot at the facility. Parking passes are available and assigned through SMU.

- Parking is **prohibited** in the following locations:

- Alleyways
- Staff/RLSH parking spaces
- Handicap spaces without a permit
- Across the street at Burleson Park

- For more than 2 hours, Monday - Friday between 8am and 5pm.

**\*Failure to comply may result in a ticket being issued by University Park.**

# Guest Policy

Significant Others/Partners/Males may not be overnight guests.

Residents who wish to have friends or family as overnight visitors must register their guests **24 hours in advance** and adhere to the following guidelines:

- Any overnight guests must be approved by the AHD & signed in.
- A resident is responsible for her overnight guest.
- Overnight guests are expected to comply with **all** facility rules.
- Guests can stay at the facility no longer than 48 hours per visit.



# Quiet Hours

- Study hours are during the following days and times:
  - i. Sunday through Thursday from 10 p.m. to 8 a.m.
  - ii. Friday and Saturday from 11 p.m. to 8 a.m.
  - iii. Midterms week all hours.
  - iv. Finals week all hours.
- During quiet/study hours, residents may not engage in loud conversations and must use headphones to watch TV or listen to music.

# Prohibited Items

*Tampering with, destroying or misusing in any way smoke detectors, fire detection and alarm systems, and/or sprinkler systems/fire extinguishers is strictly prohibited.*

## **No Alcohol/Narcotics/Marijuana/Hallucinogens**

- No use, consumption, possession, or storage of any alcoholic beverages, narcotics, marijuana and/or hallucinogens on the property.
- Smoking devices including, but not limited to, e-smoking, vape pens, Juuls, etc. are prohibited within the facility & smoking is not permitted in parking lot or patio.

## **No Candles or Other Open Flame Devices**

- Candles, incense, halogen lamps/lights, oil burning items and other open flame devices may not be used.

## **No firearms (guns, pistols or other shooting weapons) or explosives in the possession of any resident, staff member, guest or employee at the facility**

- This policy does not apply to law enforcement officers or licensed security officers contracted to provide security for a 3030 Daniel Avenue event.

# Prohibited Items

*No furnishings or decorating materials supplied by the ACH may be removed or changed at any time without the permission of the ACH.*

- No electrical appliances such as Keurig Coffee Makers, waffle makers, rice cookers, mini refrigerators, hot plates, toasters, microwaves, etc. are permitted outside of the designated kitchen area.

# Billing + Payments

All billings and payments are initiated through the platform **Billhighway**. Accounts are set up for residents based on personal details and billing preferences that they select/enter during the Residential Agreement contract signing process.

*That signing process is completed in a separate system, called Armatic.*

# Need Help?

Reach out to staff at 3030 Daniel Ave  
by emailing us at...

**[housing@3030danielave.com](mailto:housing@3030danielave.com)**